

AGENCIES AUTHORIZED TO PROVIDE SERVICES

Statewide HCBS Medicaid Waiver
Commission on Aging and Disability

Hamilton County

Case Management

Lexie E. White
ProLex Medical Services, Inc.
2221-C Olan Mills Drive
Chattanooga, TN 37421
423-296-4224 fax 423-296-4230

Chassity Roberts
Engstrom Services, Inc.
600 North Holtzclaw, Suite 210
Chattanooga, TN 37404-1220
423-622-4397 or 888-219-1469 Toll Free Fax 423-664-4528

Angel England
Community Ties of America, Inc.
711 Signal Mountain Road, #158
Chattanooga, TN 37405
423-266-6737 Fax 888-661-4505 (toll free)
info@comties.com
www.comties.com

Pamela Bell, RN, CCM, CDDN
Medical Management & Rehabilitation Services (MMARS)
P.O. Box 1296
Hixson, TN 37343-5296
866-421-9974 (tollfree)
423-843-9951 (office)
423-843-9952 (fax)
branchpa@bellsouth.net

Homemaker Services

Tracy Lowe
AllCare Health Services, Inc.
19124 River Canyon Road
Chattanooga, TN 37405
423-517-0048 or 866-925-5227 Toll Free
Fax 423-886-4866

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Homemaker Services, Continued

Joan Campbell

Good Neighbors, Inc.

737 E. 10th Street, #8

Chattanooga, TN 37403-2915

423-266-1772 fax 423-266-1773

James Gardenhire

Home Instead Senior Care

118 Lee Parkway Drive, Suite 303

Chattanooga, TN 37421

423-893-9993 Fax 423-893-9975

Mary Frances Gardner

Rosewood Supportive Services, Inc.

1502-B McCallie Avenue

Chattanooga, TN 37404

423-622-9700 fax 423-629-8992

Earlene Guire/Sally Meachen or Trish Hodge

Home Health Care of East Tennessee

1796 Mount Vernon Drive NW

Cleveland, TN 37311-3500

423-614-5657/423-479-4581 fax 423-614-7118

David Kusenda

Maxim Healthcare Services

6166 Shallowford Road, Suite 105

Chattanooga, TN 37421

423-553-5530 Fax 423-553-5558

Nancy Sutherland

Southeast Tennessee Human Resource Agency

1012 Resource Road

Dunlap, TN 37327-0909

423-949-2191 fax 423-949-4023

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Home Delivered Meals

Kathi Harrah
Southeast Tennessee Development District
535 Chestnut Street, Suite 300
Chattanooga, TN 37402-4949
423-266-5781 fax 423-424-4225

Minor Home Modifications

Nancy Sutherland
Southeast Tennessee Human Resource Agency
1012 Resource Road
Dunlap, TN 37327-0909
423-949-2191 fax 423-949-4023

Institutional Respite

B. Scott Oliver
HQM of Spring City, LLC d/b/a
Spring City Care and Rehabilitation Center
331 Hinch Street
Spring City, TN 37381
423-365-4355 fax 423-365-5093

Nancy L. White
Bradley County Nursing Home d/b/a
Bradley Healthcare and Rehab. Center
2910 Peerless Road, NW
Cleveland, TN 37312-3742
423-472-7116 fax 423-478-5889

Scott Goins
HQM of South Pittsburgh, LLC d/b/a
Rivermont Care & Rehabilitation Center
210 East 10th Street
South Pittsburgh, TN 37380
423-837-7981 fax 423-837-1814

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Institutional Respite, Continued

Keith Wellman
Laurelbrook Sanitarium and School, Inc. d/b/a
Laurelbrook Nursing Home
114 Campus Drive
Dayton, TN 37321-6438
423-775-0771 fax 423-775-6346

David Craig
HQM of Cleveland, LLC d/b/a
Cleveland Care & Rehabilitation Center
2750 Executive Park
Cleveland, TN 37312
423-476-4444 fax 423-472-4542

Personal Emergency Response Systems

David Diercks
Memorial Health Care System d/b/a
Memorial Lifeline
2051 Hamill Road, Suite 301
Chattanooga, TN 37343-6609
423-495-8774 Direct 423-495-7193 fax 423-870-0931

Steve McNamara
Lifeline Systems, Inc.
116 Riverwood Drive
Franklin, TN 37069
800-368-2925 fax 800-548-7695
govtservices@lifelinesys.com
www.lifelinesys.com

Medicaid Intake Desk
Hope Fontaine or Sue Ward
GTL, Inc. d/b/a
Link to Life
297 North Street
Pittsfield, MA 01201
800-692-4451 fax 877-442-2323

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Personal Emergency Response Systems, Continued

Bryan Vollmer
Companion Services Division
ADT Security Services, Inc.
32100 US Highway 19 North
Palm Harbor, FL 34684
800-568-1216 [option 3] x 4634 fax 877-666-4390

Darren Torrence
Valued Relationships, Inc. d/b/a
VRI
201 Oakwood Drive
Shelbyville, TN 37160
800-860-4230 fax 800-692-8189
referrals@monitoringcare.com
www.monitoringcare.com

Larry Wheeler
Response Link of the Upper Cumberland
4148 Plantation Drive
Cookeville, TN 38506-6102
931-537-2070 fax 931-537-2079

Personal Care Services

Tracy Lowe
AllCare Health Services, Inc.
19124 River Canyon Road
Chattanooga, TN 37405
423-517-0048 or 866-925-5227 Toll Free
Fax 423-886-4866

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1502-B McCallie Avenue
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423-622-9700 fax 423-629-8992

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1796 Mount Vernon Drive NW
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1012 Resource Road
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Rev. 9/1/06

END OF COUNTY LIST